

# Walkways Interactive Programme Operator Manual

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## Section 1

### Saville Creative Senior Staff Contact Information

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## Section 2

### Important Information & Notes

Press "c" to show cursor on touch screen kiosks when the software is loading.

You must go back to the screensaver by pressing the flags at the bottom of the screen to send EDICT first before you turn off the kiosks or restart them at any time.

There is a text file called Walkway.txt on each kiosk at C:/TowerBridgeKiosks/Walkway.txt. Please enter if the kiosk is on the West or East walkway by typing "East" or "West". Keep a note of this if you have to reinstall any of the kiosks at all.

The software will automatically look if there is a newer version of the software whenever a user presses the flags at the bottom of the screen to change the language, and when it times out back to the screensaver.

If you upload a new photo for either of the views from the walkway please double check all the arrow positions to the landmarks as they may have changed on the new photo.

## Section 3

### Instructions for updating the kiosks via the admin system

The admin system to update all the kiosks is on the control PC and should come up straight away when you open Internet Explorer, if not the address is:  
<http://localhost/TowerBridge/index.asp>

Each person's login details are below. The first time you login it will ask you to create a new password.

User name	Password	Real name
PeterRB	TowerBridge	Peter Brown
RobertJB	TowerBridge	Bob Butcher
KevinRV	TowerBridge	Kevin Varley
PaulDB	TowerBridge	Paul Belgrave
Michaext	TowerBridge	Michael Terry
Maheshxg	TowerBridge	Mahesh Gobindram

The majority of the admin system is self explanatory but an explanation of each menu option is below.

#### Change Password

Click this option to change your password to the admin system. You will need to enter your old password first.

#### EDICT

This shows how many times each item has been accessed on the kiosks. You can either view the different menu sections or view how many times each language has been used. There is also the option to go to a printer friendly page to either print the EDICT results or save the webpage to a memory stick.

#### Screensaver

This is the amount of time before the screensaver starts since the kiosk screen was last pressed in seconds. If you wish to disable the kiosks set the time to 0.

#### Update West Walkway Image

Click this option to change the photo that shows the view from the West Walkway on the Views from the walkway menu option. Format must be one of the following: Jpeg, gif, bmp or png.

**Update East Walkway Image**

Click this option to change the photo that shows the view from the East Walkway on the Views from the walkway menu option. Format must be one of the following: Jpeg, gif, bmp or png.

**Change Menu Options**

Use this to switch different menu options on or off on all the kiosks. The user on a kiosk will not be able to tell when certain options have been turned off.

**Change Landmark Arrow Positions**

Use this to alter the where the arrow points to the landmark on the views from the walkway menu option. Changing the arrow position will automatically change the wording underneath as well explaining in which direction to look. Make sure you scroll down and click submit for the changes to take affect.

**Update Landmark Text**

You can change the text in any language and for any landmark with this menu option. If you change the text in English please make sure you do all the other translations as well. For Japanese you will need to upload a png picture file that Saville Creative will supply you with if you either send them the translated text or ask them to get the translations for you.

**Update Landmark Image**

To change any of the none 3D landmark still images (i.e. the last six buttons on each of the views from the walkway options) click the Update Landmark Image link. Please note this will not change the image on the menu buttons as this needs to be done by Saville Creative. The image needs to be in jpeg, gif, bmp or png format and have a maximum width of 437 and a maximum height of 450.

**Changes Log**

This shows all changes that have been made via the admin system on the control PC, by whom and when.